



Welcome to Gateway Home Psychology Service

Gateway Home Psychology Service is a bulk billed mobile mental health service.

Therapy is conducted by a Clinical Psychologist, General Psychologist or Mental Health Social Worker.

Our service is typically for adults with a mild to moderate mental health condition and who have at least a moderate cognitive ability.

Terms and Conditions

We may in some cases refuse to provide treatment for young children or severely disabled clients.

Treatment is for individual therapy only however in some cases we can conduct group sessions for 6 or more people.

Treatment is for focussed therapy and counselling only. This means we may refuse or charge additional fees for any of the following:

- * Work Cover claims
- * Child custody disputes
- * Personal injury claims
- * School or university reports
- * VISA requests
- * Legal reports
- * NDIS applications

Bulk billed individual sessions are limited to 10 sessions per calendar year with a new referral required every 6 sessions and a new mental health plan every 12 months.

Our in home or out of home therapy services are bulk billed with no gap fees, however due to appointment scheduling being dependent on drive distances between clients, cancellations, rescheduling and non-attendance by clients with little notice severely impacts our therapist and their other clients.

Therefore, we have the following cancellation fees:

- * Cancellation/rescheduling greater than 2 days: No charge
- * Cancellation/rescheduling the day before an appointment: \$25
- * Cancellation/rescheduling the day of an appointment: \$50

Because we are required by Medicare to report back to your referring doctor when treatment has ended please tell your therapist during your session if you feel like you do not need further treatment.

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